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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection			Docket Number	(Ootional)		TRECE	
PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) FY 2005			Docket Number (Optional) 00-4064 CEN		TRAL FA	X CENTER	
(fees effective on or after December 8, 2004)			Filed April 30, 2001		DEC 2	3 2004	
Application Number 09/845,486			Filed	April 00, 20		1	
For SYSTEMS AND METHODS FOR PROVIDING AUDIO INFORMATION TO SERVICE AGENTS						1	
Art Unit 2642			Examiner	Hector A. AC		4	
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):							
		Fee	Small Entity Fee			1	
X One month (37 C	FR 1.17(a)(1))	\$120.00	\$60.00	\$	120.00	1	
Two months (37 (\$450.00	\$225.00	_\$			
Three months (37 CFR 1.17(a)(3)) Four months (37 CFR 1.17(a)(4))		\$1,020.00	\$510.00	_\$	•	1.	
		\$1,590.00	\$795.00	\$		1	
Five months (37 CFR 1.17(a)(5))		\$2,160.00	\$1,080.00	\$			
Applicant claims small entity status. See 37 CFR 1.27.							
A check in the amount of the fee is enclosed.							
Payment by credit card. Form PTO-2038 is attached.							
X The Director has already been authorized to charge fees in this application to a Deposit Account.							
The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 07-2347 . I have enclosed a duplicate copy of this sheet.							
			•			ł	
I am the applicant/inventor.							
assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).							
attorne	ey or agent of record.	Registration Numb	er				
X attorne Regi	ey or agent under 37 C stration number if acting	FR 1.34(a). under 37 CFR 1.34(a	25,64	18 .			
() Noble			December 28, 2004				
Signature			Date		Į		
sel Wall			(972) 718-4800		1		
Typed or printed name Telephone Number						ļ	
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.							
Total of	1 forms are subr	nitted.	_				